

## SOCIAL STUDIES

1a)What is conflict management ?

### **Answer**

Conflict management is the act of using tools to find respective and creative ways to manage conflict

1b)What is conflict resolution ?

### **Answer**

Conflict resolution is the act of ending disagreement and finding a solution that satisfies all parties involved.

2)Mention and explain three positive and negative consequences of conflict

### **Answer**

a)Positive:

- Leads to new ideas:when conflict arises some individual start to think of new ways to end the conflict which leads to increase in the person IQ
- Stimulate creativity and innovation:When conflict arises people implment good ideas to stop conflict
- Increase loyalty and performance within each of the group in conflict: when conflict arises people in each group start to work together and find new ways to end the conflict or to fight back.

b)Negative:

- Break down group cohesion:When people within groups are in conflict the stop working together and the group start breaking down
- Waste of resources: When two community or country are in war or in conflict they start wasting resources like fuel and gun power
- Death and injury: When two parties are in conflict some people may get ingured by weapon being used by both parties

3) Mention and explain 5 ways on managing and resolving conflict

### **Answer**

a)Managing:

- Avoidance:One of the best way of managing conflict is to avoid the conflict from starting
- Work together: When people work together to achive something their is less chance of coflict arising between them

- **Agree to disagree:** When two parties are arguing on a particular thing and they can't agree that one of them is right, they just stick to their own suggestion
- **Be a calming agent:** When you become a calming agent before the conflict escalates and get out of hand, you can speak to both parties and make peace between them
- **Compromise:** When the two parties reach an agreement, they are bound to be at peace

b) Resolving:

- **Talk it through:**
- when two parties who are in conflict talk about why they are fighting, they can find a solution to the matter on ground
- **Listen:** when you give the other a chance to say their own part of the story, you can easily find a way to resolve the conflict
- **Plan ahead:** when you plan ahead, you can think of what to say in resolving the conflict
- **Give information:** when resolving conflict, do not interpret the other person's action

4) list and explain the attributes required for conflict resolution

#### **Answer**

- **Self control:** This attribute should be exhibited to promote peaceful coexistence by members of the society
- **Tolerance:** Members of the society should be able to tolerate one another if they want to avert conflict, even level of provocation, so they can live peacefully
- **Mutual understanding:** There is need for members of a society to understand each other to be able to resolve and avoid conflict.
- **Respect of rule of law:** When people respect the rule of law and no one sees themselves as being above the law, this will prevent conflict.
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5) Write short note on the following

- Negative peace:** It can be defined as the type of peace where the two parties are forced to stop fighting but still keep grudges for each other.
- Non-violent conflict:** This is the type of conflict that does not involve the use of weapons
- Tolerance:** tolerance is the act of tolerating one another in a society or a gathering
- Inter ethnic conflict:** This is a conflict that is between people in an ethnic group
- Mediator:** Is a person who attempts to make people involved in conflict come to an agreement
- Arbitration:** It can be used to settle disputes between two parties